

SALTASH TOWN COUNCIL

Konsel An Dre Essa

Annual Report 2024-2025





A cheerful welcome from the Mayor of Saltash

It has been an incredible honour to serve as your Mayor this year, and I would like to take this opportunity to reflect on the wonderful experiences and events I've been able to be a part of.

This year, Fore Street has seen exciting progress, including the opening of the new Banking Hub and the upcoming Saltash Markets in March, both of which boost our town's economy and spirit. Looking ahead, the greening of Fore Street will add beauty and sustainability, while the trial of CCTV will enhance security and help maintain our welcoming environment.

I've had the privilege of supporting local charities like Saltash Community Kitchen and Saltash Youth Network, and I led the D-Day 80 commemoration while looking forward to representing Saltash at VE Day 80.

Other highlights of my year have included attending a wide range of community events that truly showcase the spirit of Saltash. I've had the pleasure of joining local coffee mornings, where I was able to connect with residents and hear their thoughts and ideas for the future. I also enjoyed visiting all Saltash schools and attended school plays, which were a heartwarming reminder of the incredible talent and enthusiasm of our young people. Visiting our local care homes was another privilege, allowing me to meet with residents and staff while witnessing the exceptional care provided to our elderly community members.

A particularly special moment was the opening of the new play parks in Pillmere, offering a safe and welcoming space for children and further enhancing our town's appeal for families. These experiences, along with my involvement in the Health Care Action Group, where I've worked to improve local health services, have reinforced my deep appreciation for the vibrant and caring community we have here in Saltash.

A big thank you to my husband Geoff for his unwavering support, to Deputy Mayor Rachel Bullock and Matt Bullock for their dedication, and to everyone at Saltash Town Council for their hard work.

Lastly, thank you to the residents of Saltash for making this town such a vibrant place to live. It's been an honour and a privilege to serve as your Mayor, and I look forward to seeing how our community continues to grow..

Councillor Julia Peggs - Mayor of Saltash Town Council 2024-2025



Meet Your Councillors

Every second Saturday of the month outside Superdrug, Fore Street

“ Being a Councillor for Saltash Town Council is both a pleasure and a privilege. You get to find out so much more about the workings of the town where you live together with the opportunities and challenges. In my role, I’ve particularly focused on youth work, play parks, healthcare and putting together Saltash Town Council’s business plan. Ultimately, it’s about public service working with great people to make a positive difference in the lives of residents of all ages living and working in Saltash. I’d highly recommend it! - Councillor Griffiths, Essa Ward ”

DID
YOU
KNOW ?

Local elections are due to be held in May 2025.

Becoming a Councillor is not just about holding a position of authority; it's about actively shaping the community you live in and contributing to its growth and development. It's a role that demands dedication, empathy and a genuine desire to make a positive difference in the lives of those around you.

If you are passionate about your local area, want to make a difference and wish to volunteer your skills and expertise with a team of dedicated community volunteers, then visit the Town Council's website, or contact the Guildhall, and speak to one of the friendly and helpful staff to find out more information.

BECOME A COUNCILLOR

GET INVOLVED

BECOME A
TOWN COUNCILLOR



Scan me to
find out more

Meet the Team

The Town Clerk



The Town Clerk of Saltash is Sinead Burrows. The role of Town Clerk is the Proper Officer of the Council, and as such, is under a statutory duty to carry out all the functions of the Town Council and serve or issue all the notifications required by law of a local authority's Proper Officer.

The Town Clerk is expected to advise the Town Council on overall policies to be followed in respect of the Authority's activities. The Town Clerk provides all the information required for make effective decisions and implements those decisions constructively as instructed by the Town Council.

Administration and Finance Department

The Town Council administration and finance departments are on hand to assist and support Members of the Town Council, residents of Saltash and the community. In total there are eight members of staff.

The admin team are the organisational hub, playing a vital role in the governance of the Town Council, following resolutions from relevant Committee meetings and meeting statutory requirements.

The finance department are responsible for managing the Town Council's finances ensuring rules and regulations are adhered to when dealing with Town Council money. They are involved in budgeting, accounting, and financial planning of the Town Council in its aims to deliver for the residents of Saltash.



Service Delivery Department



The Saltash Town Council Service Delivery Department provides essential services for local residents and visitors, maintaining public buildings, green spaces, and outdoor facilities like parks and play areas. Their duties include using ride-on mowers, tree pruning, hedge cutting, and strimming.

The team also manages cemeteries, public toilets, allotments, public gardens, the Jubilee pontoon, and events. For more details on all services, visit the Town Council website.

Saltash Library Hub

2024/25 has been an incredible time for the Library Hub, marked by a vibrant range of activities and events.

We've continued to make the most of our welcoming warm space, celebrated the success of our Biowatch initiative, and enjoyed the popularity of our Music Man, which has become a beloved feature of our Kids' Corner.

One of the highlights was the success of our Summer Reading Challenge, which engaged and inspired many young readers.

This year also saw the completion of significant external improvements, including the stunning new windows, and we are looking ahead for a full library refurbishment in the near future.



Project and Communication Department

Our Project and Communications Department is a newly established team that plays a pivotal role in driving the growth and development of our town. We focus on identifying and securing funding opportunities, ensuring that the community has access to the resources needed for various initiatives.

By submitting funding applications on behalf of the Town Council, we strive to improve the town's infrastructure, services, and overall quality of life. Our team manages projects from inception to completion, coordinating all aspects to ensure success.

We also serve as a key communication hub, facilitating the flow of information between Saltash Town Council and the community. Through effective communication channels, press releases, and various outreach efforts, we ensure that everyone is informed, engaged, and empowered to contribute to the town's continued progress.





YOUR TOWN COUNCIL WORKING FOR YOU

The Town Council recently considered and approved six strategic priorities for the next three years to ensure Saltash becomes an envied riverside town, being greener, more inclusive and prosperous.



BOOSTING JOBS AND ECONOMIC PROSPERITY

Saltash Town Council is focused on boosting income, reducing poverty, and enhancing quality of life, while promoting the town as a vibrant visitor destination.

To achieve this, the Council is improving adult education, trialling CCTV in the Town Centre, maintaining public toilets, and rejuvenating Fore Street.

Saltash Town Council has also recruited new staff to better support the community. Additionally, the Council promotes Saltash through the Station facilities and supports festivals and community projects via its Grant and Match Funding Policies.



HEALTH AND WELLBEING

The Town Council remains committed to supporting the Saltash Healthcare Action Group in enhancing local NHS services. This includes a continued focus on improving mental health support, fitness facilities, the educational well-being of children, and access to high-quality learning opportunities for young people.

In addition, Saltash Town Council has installed Happy Plaques on benches throughout the town, creating welcoming spaces where residents and visitors can relax and engage in open, safe conversations to promote mental health and well-being.



HOUSING

Saltash Town Council will continue to work in partnership with Cornwall Council to ensure a balanced range of high quality and affordable housing options for its residents.

By working alongside Cornwall Council and referring consistently to the approved Saltash Neighbourhood Plan, the Town Council will continue to endeavour to identify suitable development sites, encourage sustainable housing designs, and promote inclusive housing policies that cater to varying income levels.



TRAVEL AND TRANSPORT

The Town Council are working with key stakeholders to support access to affordable, accessible and sustainable transport in Saltash and the rural and urban areas, and promote walking and cycling.

A successful connectivity trial at Waterside has fostered a strong partnership with Plymouth Boat Trips, resulting in new water transport options for both residents and tourists to enjoy.



CLIMATE EMERGENCY

The Town Council acknowledges and recognises the climate emergency we all face together.

With a climate change strategy being worked on by the Town Vision Sub Committee, the Town Council aims to proactively address climate change.

Saltash Town Council is dedicated to transitioning its fleet to 100% electric vehicles in order to reduce its carbon footprint.



RECREATION AND LEISURE

Recreation and Leisure is an important subject to the Town Council. That's why the Town Council will continue to provide support and improve Saltash play parks, open green spaces, library service, leisure and sport facilities, and cultural activity.

Upgrades to Saltash Play Parks funded with £75,000 from Cornwall Council's CIL fund and £20,000 from Saltash Town Council, have been a great success for the Saltash community and are already receiving positive feedback from residents and visitors.

Saltash Town Council's Business Plan outlines and clarifies the strategic priorities of the Town Council and aims to provide a framework for budget setting and identified operational targets over the period. The Town Council's Business Plan sets out Saltash Town Council's vision for Saltash, its purpose, values, objectives and priorities. You can locate the Business Plan on the Town Council's website here: www.saltash.gov.uk/town-council-business-plan or you can visit us at The Guildhall or Saltash Library Hub to view a printed copy.

Schedule of Meetings



Saltash Town Council Schedule of Meetings Calendar for the year 2025-2026 can be found here: <https://www.saltash.gov.uk/council.php>. The meetings are open to the public and press. Agendas are published on the website, social media and notice boards three clear working days before each meeting. Any member of the public requiring to put a question to the Town Council must do so by email or via The Guildhall no later than 12 noon the day before the meeting. Members of the public are advised to review the Receiving Public Questions, Representations and Evidence at Meetings document prior to attending the meeting.

Allotments



Allotments and community gardens are a great way to grow your own food and enjoy the fresh air whilst learning about cultivation, observing wildlife and improving your mental health and well-being.

Saltash Town Council oversees three allotment sites - Fairmead, Grenfell and Churchtown. We currently have waiting lists for all three sites. If you would like to be added to our waiting list please call 01752 844846 or email services@saltash.gov.uk

Committee Organisational Structure

Saltash Town Council's website displays the Town Council's Committee Organisational Structure including membership and an easy to follow flow chart of the parenting Committees that oversee them.

You can find the organisational structure here: <https://www.saltash.gov.uk/council.php>



Churchtown Cemetery

The Town Council is responsible for Churchtown Cemetery located at the top of Farm Lane opposite St Stephen's Church. The Service Delivery Department regularly maintains the cemetery grounds and supervises burials. The Town Council offer memorial services to the public such as memorial benches and the planting of memorial rose bushes.

For further information please contact the Guildhall or visit our website: www.saltash.gov.uk/churchtowncemetery.php



Repairs and Maintenance



The Town Council's Service Delivery Department undertake a wide variety of tasks. The small team plant colourful flower displays around the town, along with regular grass cutting, pathway maintenance and hedge trimming, the team work hard to ensure our town is full of colour and greenery all year. The team are responsible for a wide variety of maintenance on the Town Council buildings and public facilities and support with community events. Sadly the public toilets are often subject to vandalism and the team undertake the majority of repair work in house, working hard to get the facilities repaired and opened as quickly as possible.

For more information on any of the services the Town Council offer please call 01752 844846, email enquiries@saltash.gov.uk or visit the Guildhall to speak to one of the friendly staff who are always happy to help.

Jubilee Pontoon and Saltash Waterside

Saltash Town Council manage and maintain the Pontoon. The Pontoon accommodates 10 permanent berths, and a few public moorings which can be used for short stays under the visiting boat and Trusted Boater Schemes. For more information please call 01752 844846 or email services@saltash.gov.uk



PROFESSIONAL YOUTH WORK 2024/25

2,068

Volunteer hours worked



The importance of Professional Youth Work

The young people of Saltash represent the next generation of dynamic and creative individuals who are a true asset to our town. They are increasingly speaking out about the challenges, barriers, and inequalities they face, and it is crucial that we respond to these concerns with both positivity and strategy.

High-quality, professional youth work offers safe, supportive, and imaginative spaces for young people to express themselves, build friendships, and explore their interests. This vital work depends on the expertise, experience, and empathy of trained youth workers and volunteers who help guide and support young people as they navigate their journey in the world.

Professional youth work remains a top priority for Saltash Town Council. To strengthen our efforts, we established the Saltash Team for Youth, a dedicated working group committed to supporting local youth organisations, such as Livewire and The Core. These organisations are doing exceptional work and have highlighted a growing demand for support, especially regarding young people's mental health and well-being in these challenging times.

The Town Council will continue to do everything possible to meet this demand through our annual professional youth work tendering process. If you would like more information about this initiative, the Saltash Team for Youth would be happy to hear from you. Please email enquiries@saltash.gov.uk.

160

Hours of support provided to young people who have been referred from other agencies for example schools, targeted youth support, social care and the police.

The Town Council continues to support youth work in the town through the Professional Youth Work tender process.

Livewire were awarded a total of £29,534.50 in 2024/25.

The Mayor of Saltash Councillor Julia Peggs said, "The Town Council are proud to support young people through the youth grant and it was fantastic to hear how Livewire are supporting our young residents."



The Youth Work Co-ordinator at The Core currently offers weekly drop-in sessions at Saltash Community School supporting students with information, advice and guidance. In addition she also works alongside their Tic Tac services offering sexual health advice twice a week.

This work is supported with funds for professional youth work by Saltash Town Council and allows the Core to offer 20 hours of one-to-one sessions per week.



29

young people helped back into School, College or Work

Working in Partnership for the people of Saltash

At the heart of our town's progress and prosperity lies the collaborative efforts of Saltash Town Council working collaboratively with various stakeholders and community members.

Recognising that the strength of a community lies in its unity, we actively engage with residents, businesses, local organisations, and Cornwall Council to address challenges, seize opportunities, and create a sustainable future for Saltash.



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Hilary Frank
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Tamar Ward
Cornwall Councillor
Sheila Lennox-Boyd
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Trematon and Landrake Ward
Cornwall Councillor
Martin Worth
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Plymouth Boat Trips

Plymouth Boat Trips

In March, following a successful connectivity trial with Saltash Town Council, Plymouth Boat Trips announced the launch of a new daily water transport link between Plymouth's Royal William Yard and Saltash, that began on Friday, 24th May.

Ben Squire, owner of Plymouth Boat Trips, expressed his enthusiasm, stating, "We are thrilled to collaborate with Saltash Town Council to bring this important new service to both commuters and tourists. Expanding our ferry routes across Plymouth and Cornwall has always been a key objective, and this marks another significant step forward in that journey."

This new service, and partnership, represents a valuable addition to Saltash's expanding network, contributing to both local tourism and the ease of commuting between the two locations.

Town Team

Saltash Town Council work in partnership with the Town Team to coordinate development in the town centre, aiming to enhance its economic, social, and environmental revitalisation, making Saltash a better place to live, work, visit, and enjoy.

This includes delivering town centre projects that support the Town Council's Business Plan in providing a vibrant Town Centre.

Town Team are currently leading the Fore Street Public Realm Project (more information on page 18).



Grassmere Way Play Park - Grand Opening
Pillmere Community Association

Saltash Town Council were awarded £75,000 to deliver improved play areas at Grassmere Way and Honeysuckle Close with new equipment for residents and the wider community to enjoy in years to come.

Saltash Town Council has been working closely with the Pillmere Community Association to monitor and gather community feedback on the successful installation of the play parks at Honeysuckle Close and Grassmere Way, this is to insure the play parks continue to offer a fantastic service for the community.

Saltash Environmental Action

The Town Council work closely with Saltash Environmental Action (SEA) for the benefit of the town.

SEA has free hire of Isambard House for community talks and workshops on environmental issues and awareness which the public are invited to attend.



Saltash's Borough War Memorials

Memorial Benches

Thanks to the dedicated efforts of Mr. Peter Clements and the Borough War Memorial Working Group, a comprehensive and verified list of previously omitted names was compiled to be added to the Saltash's Borough War Memorials.

To bring this important addition to life, Saltash Town Council launched a Crowdfunder campaign, which funded the creation of new benches beside the existing memorials, proudly displaying the names that had been missing.

With the project now complete, we are honoured to say that the phrase "We Will Remember Them" truly reflects all those from our town who deserve to be remembered. A heartfelt thank you to Imagine Stone, the Town Council, and all those who contributed to making this meaningful tribute possible.



Photo provided by SEA

The future looks bright...

The Town Council is committed to seeking relevant funding opportunities to better improve the town. The Town Council worked in partnership, identified, applied and were successful in securing over **£175,000** for the year 2024-2025

The Town Council continues to work hard in bringing the following successfully funded projects to fruition in collaboration with key stakeholders:

Community Infrastructure Levy - Play Parks

In 2023, Saltash Town Council was awarded **£75,000** in CIL Funds to install new play equipment at Honeysuckle Close and Grassmere Way in Pillmere for children under 12. These upgrades were successfully completed in 2024 and have been a great addition to the Saltash community.

Community Infrastructure Levy - Waterside Improvement Project

Saltash Town Council received **£100,000** from the Cornwall Council Community Infrastructure Levy (CIL) Fund for the Waterside Improvement Project.

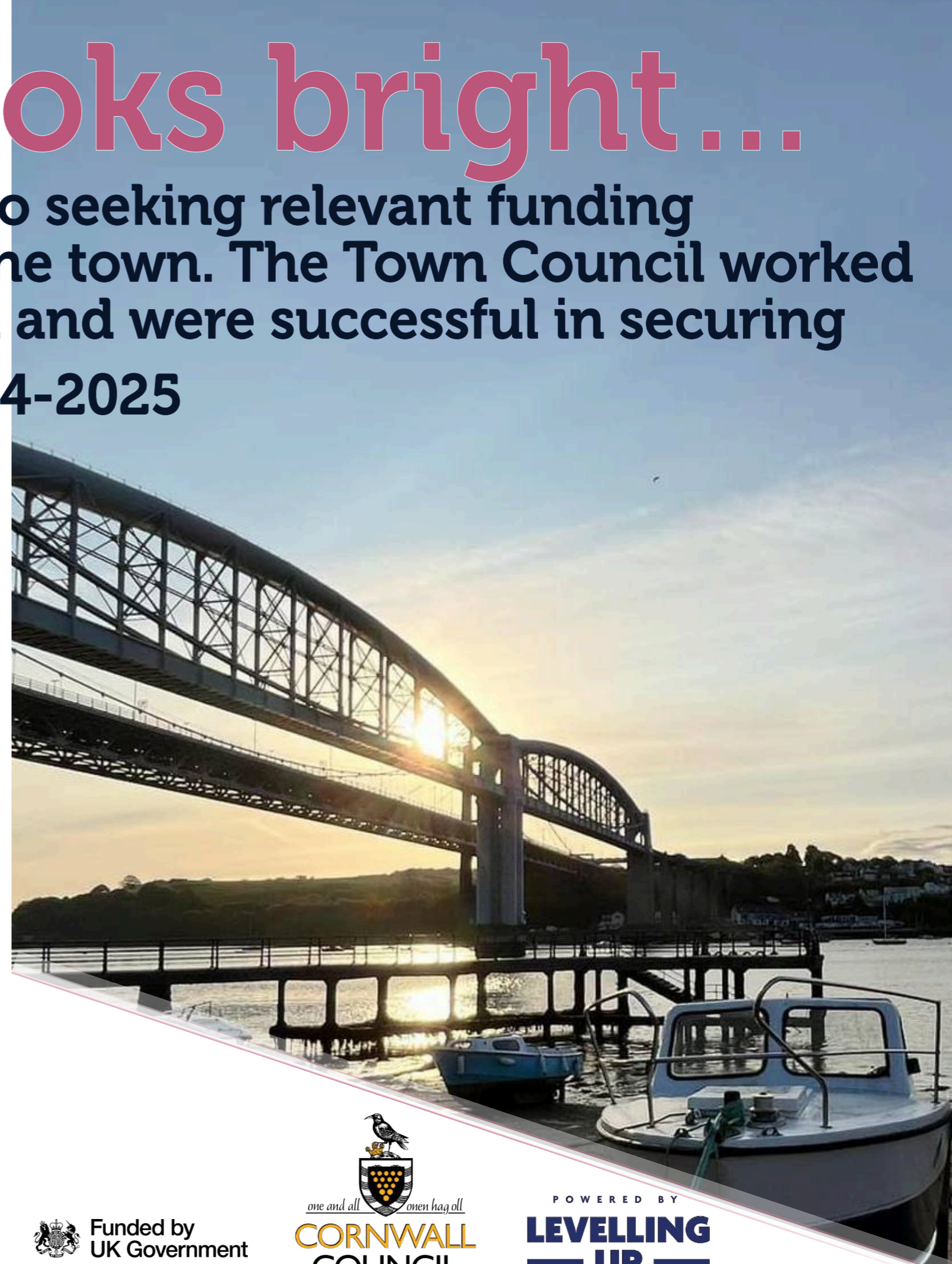
The Project will include the creation of a new play park and a beautiful sensory garden in the Jubilee Green area at Waterside. These upgrades will provide a fantastic space for local families, residents, and visitors to enjoy, play, and relax.

Fore Steet Public Realm Project

With grant funding secured from Cornwall Council, the Saltash Town Team, in collaboration with Saltash Town Council, is beginning the first phase of transforming Fore Street.

The range of exciting initiatives being implemented includes market trial's, set to take place on the third Saturday of each month from March to August 2025, from 11am to 3pm.

In addition, new street furniture—including planters and wayfinding signage—will be installed to enhance the visual appeal of Saltash, based on feedback from traders.



DID YOU KNOW?

It can often be confusing trying to work out which service falls under the remit of each local authority, especially for residents who are unaware of the distinction.

The table below provides a short guide to the different services provided at each level of local government. However, it should be stressed that Council's have some freedom to develop services to benefit the community which could be undertaken at either level of government.

Saltash Town Council
Saltash Library Hub
Saltash Public Toilets
Allotments
Play Parks
Open Spaces
Public Rights of Ways
Jubilee Green Pontoon
Burials and Memorials
Planning and Licensing (Consultees only)

Cornwall Council
Rubbish and Recycling
Highways and Transport
Council Tax
Schools
Parking
Play Parks
Open Spaces
Benefits
Health and Social Care
Housing
Planning and Licensing

To identify the exact locations of the above services please refer to Saltash Town Council's Portfolios which can be found on our website here: www.saltash.gov.uk/town-council-portfolio.php

CONTACT US

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